

At Urban A +++ Tres Cantos we are aware of the difficult current situation caused by Covid19. Therefore, we are being thorough with the cleaning and disinfection protocol stipulated by the health authorities, with the aim of preventing the spread of the virus.

On this basis, we have implemented the latest advances to ensure the safety of all of our guests and employees.

Check-in with no direct contact with the hotel staff

through an AutoCheck-in cashier where you can register and obtain your room key easily and safely. Nevertheless, our staff will always be at your disposal, equipped with all the individual protection measures required for your assistance.

Access all the areas of the hotel with your Smartphone

using the app UpKey, which will enable access to all common areas of the hotel as well as your room by approaching your phone to the lock with no need of manipulating key cards.

Thoroughness with the cleaning and sanitizing

of all areas of the hotel, following and increasing the guidelines dictated by the health authorities.

The use ozone machines

to disinfect all textiles in the room in each housekeeping service.

The implementation of an innovative ventilation system

throughout the whole hotel which constantly renews the air with clean and purified air from the exterior.

At-the-table breakfast service

to ensure the maximum safety for our guests replacing buffet service style